

INSTRUCTION for Initial Page

1. Select the desired service type OR enter a keyword.
Please do not do both.

The screenshot shows the City of Little Rock's 311 Online Citizen Request Center. The browser address bar displays <http://www.littlerock.org/citizenServices/311-citizen-request.aspx>. The page features a navigation menu with links for public relations, online bids, contact us, bond report, municipal code, city documents, and lrtv. A search bar is located at the top left. The main content area includes a welcome message and instructions: "Please select your desired service type below OR enter a keyword and press the GO button. Please use one or the other search method. DO NOT use both as it may result in unsuccessful search results. The 311 Contact Center is also available via telephone by dialing 311, Monday through Friday, 9:00 a.m. until 5:00 p.m." Below the instructions are two input fields: "Service Type" with a dropdown menu and "Keywords" with a text box and a "Go" button. Arrows from the instruction above point to these fields.